## **NSDL**

Data for the month ending March, 2024

| S<br>r. N<br>o |                            | Carrie d<br>forwar<br>d<br>from<br>previo<br>us<br>month | Receiv<br>ed<br>during<br>the<br>month | Resolv<br>ed* | Total<br>Pendi<br>ng | Pendi<br>the en<br>the me | od of onth                             | Average<br>Resoluti<br>ontime<br>(in days) |  |
|----------------|----------------------------|--|--|---------------|----------------------|---------------------------|--|--|--|
|                |                            |  |  |               |                      | h                         | ng for<br>more<br>than 3<br>mont<br>hs |  |  |
| 1              | 2                          | 3  | 4                                      | 5             | 6                    |                           | 7                                      | 8  |  |
| 1              | Directly from<br>Investors | 0  | 0                                      | 0             | 0                    |                           | 0                                      | 0  |  |
| 2              | SEBI<br>(SCORES)           |  |  |               |                      |                           |  |  |  |
| 3              | Stock<br>Exchange          | 0  | 0                                      | 0             | 0                    |                           | 0                                      | 0  |  |
| 3              | OtherSources(<br>ifany)    |  |  |               |                      |                           |  |  |  |
|                | GrandTotal                 | 0  | 0                                      | 0             | 0                    |                           | 0                                      | 0  |  |

## Trend of monthly disposal of complaints

| Sr.<br>No. | Month          | Carried forward from previous month | Received | Resolved* | Pending# |
|------------|----------------|-------------------------------------|----------|-----------|----------|
| 1          | 2              | 3                                   | 4        | 5         | 6        |
| 1          | April, 2023    | 3                                   | 0        | 0         | 3        |
| 2          | May, 2023      | 3                                   | 0        | 0         | 3        |
| 3          | Jun,2023       | 3                                   | 0        | 0         | 3        |
| 4          | July,2023      | 3                                   | 0        | 0         | 3        |
| 5          | Aug,2023       | 3                                   | 0        | 0         | 3        |
| 6          | Sep,2023       | 3                                   | 0        | 0         | 3        |
| 7          | Oct,2023       | 3                                   | 0        | 0         | 3        |
| 8          | Nov,2023       | 3                                   | 0        | 0         | 3        |
| 9          | Dec,2023       | 3                                   | 0        | 0         | 3        |
| 10         | January, 2024  | 3                                   | 0        | 0         | 3        |
| 11         | February, 2024 | 3                                   | 0        | 0         | 3        |
| 12         | March, 2024    | 3                                   | 0        | 0         | 3        |

| Grand | dTotal | 3 | 0 | 0 | 3 |
|-------|--------|---|---|---|---|

## Trend of annual disposal of complaints

| SN | Year       | Carried forward from previous year | Received during the year | Resolved during the year | Pending at<br>the end of<br>the year |
|----|------------|------------------------------------|--------------------------|--------------------------|--------------------------------------|
| 1  | 2017-18    | 0                                  | 9                        | 2                        | 7                                    |
| 2  | 2018-19    | 7                                  | 3                        | 3                        | 7                                    |
| 3  | 2019-20    | 7                                  | 0                        | 3                        | 4                                    |
| 4  | 2020-21    | 4                                  | 2                        | 2                        | 4                                    |
| 5  | 2021-22    | 4                                  | 2                        | 2                        | 4                                    |
| 6  | 2022-23    | 3                                  | 0                        | 0                        | 3                                    |
|    | GrandTotal | 0                                  | 0                        | 0                        | 0                                    |